

# MEDIA RELEASE

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## Online Payment of Fines and Fees

The Judiciary's online payment system, CourtPay has expanded to include Fines and Fees payments.

The Judiciary continues to make payments into court Simple, Accessible, Fast, Effective and Reliable (S.A.F.E.R.).

The public can now pay court ordered fines and fixed penalty notices fines online through a single CourtPay portal at [courtpay.ttlawcourts.org](https://courtpay.ttlawcourts.org)

The following categories of court fine payments can now be processed online:

- Public Health Fixed Penalty Notice (Face Mask Fine);
- Traffic Tickets **issued prior to May 26, 2020** - For a limited time persons who have outstanding tickets issued prior to May 26, 2020 can benefit from a reduction in the amount due for payment by 50% of the value of the traffic ticket; and
- Court ordered fines.

The CourtPay Fines and Fees portal can accept online credit card and Visa debit card payments.

The Judiciary will continue to work with the relevant stakeholders during the month of July 2021 to expand the online payment options to include CourtPay Top-up Vouchers as a cash payment alternative.

Information is available on the portal [courtpay.ttlawcourts.org](https://courtpay.ttlawcourts.org) to guide customers on making payments. Customers may also contact the court location that the Court ordered fine or Fixed Penalty Notice had been issued for assistance.

There is no need to register for the CourtPay Fines and Fees service to pay court fines.

A small fee is applied to the payment transaction to cover the cost of processing the payment through the various secure financial intermediaries and payment gateway interfaces.

Customers who cannot recall the details of their fine or are unable to locate the payment record on the payment portal can request direct access to their payment record using the portal query tool or by contacting the court via email or telephone using the contact information provided on the portal.

The Judiciary is happy to provide this secure and convenient online payment platform in its thrust for digital transformation, excellence in service delivery and ease of access to justice. This online platform was developed using in-house software developers and complements the other online and virtual court services that are currently available to members of the public during the current COVID-19 stay at home public health measures.

CourtPay Maintenance customers will continue to have access to the payment interface they have become accustomed with and access the full range of payment options. There is also an expanded network of merchants where you can purchase CourtPay Top-up Vouchers for making Maintenance payments. A full list of agents is available on the portal.

The Judiciary continues to encourage the public to make full use of its online facilities and remain safe during these challenging times.

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For further information, kindly contact:

Court Protocol and Information Unit

Telephone: 62-TTLAW (628-8529) [TSTT] | 23-LAWTT (235-2988) [DIGICEL] | 223-1060 [Flow]

Exts. 2414, 2415

E-mail: [cpim@ttlawcourts.org](mailto:cpim@ttlawcourts.org)