

JEITT's Courtroom Observation Form (2016)

The term 'court users' refers to attorneys, parties to matters (including accused persons) and members of the public.

About You

1. **First Name (of Data Collector):**

2. **Last Name (of Data Collector):**

3. **Date of Visit:**

Example: December 15, 2012

4. **Type of Court being observed:**

Mark only one oval.

Court of Appeal

High Court

Magistrates' Court

Family Court

Other: _____

5. **Island:**

Mark only one oval.

Trinidad

Tobago

6. Location:*Mark only one oval.*

- Arima
- Chaguanas
- Charlotteville
- Couva
- Mayaro
- Princes Town
- Point Fortin
- Port of Spain
- Rio Claro
- San Fernando
- San Fernando-- Madinah
- Sangre Grande
- Scarborough
- Siparia
- Toco
- Tunapuna
- Other: _____

7.

Courtroom

(eg POS 15)

Information on Matter

8.

Type of matter being observed:*Check all that apply.*

- Civil
- Criminal
- Family
- Other: _____

9.

Stage of Matter:

(Pre Trial, Trial etc)

10. Type of Judge/Judicial Officer present:

Mark only one oval.

- Court of Appeal Judge(s)
- High Court Judge
- Registrar
- Magistrate

11.

Name of Judge/Judicial Officer A:

(In the Court of Appeal, Judge/Judicial Officer A is the President of the Court. Observations of Judge/Judicial Officer A are recorded in this form and those of B and C in the additional forms)

12.

Name of Judge/Judicial Officer B:

If there is no Judge/Judicial Officer B, write in N/A

13.

Name of Judge/Judicial Officer C:

If there is no Judge/Judicial Officer B, write in N/A

Courtroom Infrastructure

14.

There are signs inside the courtroom indicating that that cell phones are to be turned off are posted.

Mark only one oval.

- Yes
- No

15.

Lighting in the courtroom is adequate for reading.

Mark only one oval.

- Yes
- No

16. **Designated areas of seating for different court users are easily identifiable.**

Mark only one oval.

	1	2	3	4	
Strongly Disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree

17. **Attorney and client seating is in close proximity to facilitate speaking.**

Mark only one oval.

Yes
 No

18. **There is a designated area of court for self-represented parties.**

Mark only one oval.

Yes
 No

19. **If yes, is this area in close proximity to the judicial officer and recorder?**

Mark only one oval.

Yes
 No

20. **Is there seating (i.e. chair in the assigned seating area) for witnesses?**

Mark only one oval.

Yes
 No
 N/A

21. **This question measures the adequacy of courtroom facilities for the differently abled:**

Mark only one oval per row.

	Inadequate	Adequate	N/A
Judges/Judicial Officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parties	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accused Persons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Witnesses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Members of the Public	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. What seating area of the courtroom is the observer sitting in?

Mark only one oval.

- Attorney
- Media
- Members of the Public
- Other: _____

23. From the observer's seating area, the _____ can be clearly heard when speaking.

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A - Not Present
Judge/Judicial Officers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parties	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Witnesses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Court Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Courtroom Staff Observations

ie those members of staff that have to attend court to facilitate matters

24. Courtroom Staff:

*While speaking with observers. All other questions pertain to interaction between court staff and court users.

Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree
are willing to provide information when asked.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
provide accurate information when asked.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
display open and receptive body posture.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25. Courtroom Staff:

Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Communication Observed
are willing to provide information when asked.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
speak politely to court users.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
make eye contact with court users when speaking to them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Communication Observed
make eye contact with the Judge/judicial officer when speaking to them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. **Body posture of Courtroom Staff is open and receptive.**
Mark only one oval.

	1	2	3	4	
Strongly Disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree

27. **Courtroom Staff explained Court Procedure at the beginning of the court session.**
Mark only one oval.

Yes
 No

28. **If yes, how sufficient was the explanation?**
Mark only one oval.

	1	2	3	4	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

29. **Courtroom Staff explained Court Etiquette at the beginning of the court session.**
Mark only one oval.

Yes
 No

30. **If yes, how sufficient was the explanation?**
Mark only one oval.

	1	2	3	4	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

31. **Courtroom Staff were alert throughout the matter.**
Mark only one oval.

	1	2	3	4	
Strongly Disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree

Judge/Judicial Officer A

32. **What is the gender of Judge/Judicial Officer A?**

Mark only one oval.

- Male
 Female

33. **To which racial or ethnic group does Judge/Judicial Officer A belong?**

Mark only one oval.

- African
 Indian
 Chinese
 Syrian/Lebanese
 Caucasian
 French Creole
 Mixed
 Other: _____

34. **Judge/Judicial Officer A explained the purpose of the court appearance.**

Mark only one oval.

- Yes
 No, this was done by another Judge/Judicial Officer
 No, this was not done at all.

35. **Judge/Judicial Officer A provided an overview of what might happen during the court appearance.**

Mark only one oval.

- Yes
 No, this was done by another Judge/Judicial Officer
 No, this was not done at all.

36. **There was a delay in the start of court.**

Mark only one oval.

- Yes
 No
 Unsure

37. If there was a delay, the following took place:

Mark only one oval.

- An apology was offered.
- The delay was explained.
- Neither of the above

38.

This question measures Judge/Judicial Officer A's interaction with court users.

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A - No Communication Observed
Judge/Judicial Officer A made eye contact with court users when speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A spoke in an even, polite tone to all court users.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A displayed open and receptive body posture.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

39.

Judge/Judicial Officer A made eye contact with Courtroom Staff when speaking to them.

Mark only one oval.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- N/A - No Communication Observed

40.

Judge/Judicial Officer A allowed his/her fellow Judges/Judicial Officers to finish speaking without interruption.

Select N/A if there was only one Judge/Judicial Officer present

Mark only one oval.

- Never
- Rarely
- Sometimes
- Frequently
- Always
- N/A

41. This question measures Judge/Judicial Officer A's interaction with attorneys.

Select N/A if there were no attorneys present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge/Judicial Officer A actively listened to attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A invited attorneys to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A asked probing questions of attorneys.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A allowed attorneys to ask questions/ proffer submissions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A allowed attorneys to finish speaking without interruption.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

42. This question measures Judge/Judicial Officer A's interaction with self-represented parties.

Select N/A if there were no self-represented individuals present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge/Judicial Officer A actively listened to the self-represented individual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A invited the self-represented individual to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A asked probing questions of the self-represented individual.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A allowed the self-represented individual to ask questions/ proffer submissions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge/Judicial Officer A allowed the self-represented individual to finish speaking without interruption.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Party A

Person whose action it is.

Includes the Accused/the First Accused as applicable. References to the Judge/Judicial Officer include one or more Judges/Judicial Officers in the Court of Appeal

43. This Party is the State.

Mark only one oval.

- Yes
- No

44. **Party A / representative was present.**

(If No, select N/A for all other Party A questions)
 Mark only one oval.

- Yes
- No

45. **Party A was:**

Mark only one oval per row.

	Yes	No	N/A
(a) self-represented	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) needed an interpreter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. **Party A was an Accused Person.**

As pertains to a Criminal matter.
 Mark only one oval.

- Yes
- No
- N/A

47. **Party A was easily able to:**

Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A
(a) hear the Judge/Judicial Officer clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) see the Judge/Judicial Officer clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) hear the attorneys clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

48. **The Judge/Judicial Officer explained any legal term(s) used to Party A.**

Mark only one oval.

- Never
- Rarely
- Sometimes
- Frequently
- Always
- N/A

49. Party A:

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
(a) was invited to express their views to the court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) had proceedings explained to them in non-legal language	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) was encouraged to ask questions about proceedings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) had delays explained to them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) had decisions throughout proceedings explained to them by the Judge/Judicial Officer in non-legal language	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

50.

The Judge/Judicial Officer made eye contact with Party A during the matter.

Mark only one oval.

- Never
- Rarely
- Sometimes
- Frequently
- Always
- No Communication Observed
- N/A - Not Present

Party B

Person responding to the claim.

Includes the Accused/the First Accused as applicable. References to the Judge/Judicial Officer include one or more Judges/Judicial Officers in the Court of Appeal

51.

Party B / representative was present.

(If No, select N/A for all other Party B questions)

Mark only one oval.

- Yes
- No

52.

Party B was:

Mark only one oval per row.

	Yes	No	N/A
(a) self-represented	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) needed an interpreter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

53. Party B was an Accused Person.

As pertains to a Criminal matter.
 Mark only one oval.

- Yes
- No
- N/A

54. Party B was easily able to:

Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A
(a) hear the Judge/Judicial Officer clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) see the Judge/Judicial Officer clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) hear the attorneys clearly from his/her seating area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

55. The Judge/Judicial Officer explained any legal term(s) used to Party B.

Mark only one oval.

- Never
- Rarely
- Sometimes
- Frequently
- Always
- N/A

56. Party B:

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
(a) was invited to express their views to the court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) had proceedings explained to them in non-legal language	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) was encouraged to ask questions about proceedings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) had delays explained to them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) had decisions throughout proceedings explained to them by the Judge/Judicial Officer in non-legal language	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

57. **The Judge/Judicial Officer made eye contact with Party B during the matter.**

Mark only one oval.

- Never
- Rarely
- Sometimes
- Frequently
- Always
- No Communication Observed
- N/A - Not Present

Attorney(s) - Party A

58. **Was the attorney present?**

Mark only one oval.

- Yes
- No

59. **Was a police prosecutor acting in place of an attorney?**

(If so, disregard next question)

Mark only one oval.

- Yes
- No

60. **Was the attorney Senior Counsel?**

Mark only one oval.

- Yes
- No

61. **Body posture of attorneys was open and receptive.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

62. **Attorneys made eye contact with the Judge/Judicial Officer.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

63. **Attorneys spoke in an even, polite tone when addressing the court.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

64. **Attorneys actively listened to the Judge/Judicial Officer.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

65. **Attorneys allowed the Judge/Judicial Officer to finish speaking without interruption.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

66. **Attorneys allowed the other side to finish speaking without interruption.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

67. **Attorneys demonstrated respect toward their client by:**

Select N/A if that group was not present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

68. Attorneys demonstrated respect toward the other party's client by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

69. Attorneys demonstrated respect toward each other:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

70. Attorneys demonstrated respect toward witnesses by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

71. Attorneys demonstrated respect toward court staff by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Attorney(s) - Party B

72. Was the attorney present?

Mark only one oval.

- Yes
- No

73. Was a police prosecutor acting in place of an attorney?

(If so, disregard next question)

Mark only one oval.

Yes

No

74. Was the attorney Senior Counsel?

Mark only one oval.

Yes

No

75. Body posture of attorneys was open and receptive.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

76. Attorneys made eye contact with the Judge/Judicial Officer.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

77. Attorneys spoke in an even, polite tone when addressing the court.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

78. Attorneys actively listened to the Judge/Judicial Officer.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

79. Attorneys allowed the Judge/Judicial Officer to finish speaking without interruption.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

80. Attorneys allowed the other side to finish speaking without interruption.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

81. Attorneys demonstrated respect toward their client by:

Select N/A if that group was not present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

82. Attorneys demonstrated respect toward the other party's client by:

Select N/A if that group was not present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

83. Attorneys demonstrated respect toward each other:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

84. Attorneys demonstrated respect toward witnesses by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

85. Attorneys demonstrated respect toward court staff by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A
speaking in an even, polite tone when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact when speaking with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture toward them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Self-represented Party A

86. **Body posture of individual was open and receptive.**

Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

87. **Individual made eye contact with the Judge/Judicial Officer.**

Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

88. **Individual spoke in an even, polite tone when addressing the court.**

Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

89. **Individual actively listened to the Judge/Judicial Officer.**

Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

90. **Individual allowed the Judge/Judicial Officer to finish speaking without interruption.**

Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

91. Individual demonstrated respect toward the other party/attorney by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A - Not Present
speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

92. Individual allowed the other Party/Attorney to finish speaking without interruption.

(Disregard if not present.)
 Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

93. Individual demonstrated respect toward court staff by:

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed
speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Self-represented Party B

94. Body posture of individual was open and receptive.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

95. Individual made eye contact with the Judge/Judicial Officer.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

96. Individual spoke in an even, polite tone when addressing the court.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

97. Individual actively listened to the Judge/Judicial Officer.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

98. Individual allowed the Judge/Judicial Officer to finish speaking without interruption.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

99. Individual demonstrated respect toward the other Party/Attorney by:

Select N/A if that group was not present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed	N/A - not present
speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

100. **Individual allowed the other Party/Attorney to finish speaking without interruption.**

(Disregard if not present.)
 Mark only one oval.

1	2	3	4	5		
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

101. **Individual demonstrated respect toward court staff by:**

Select N/A if that group was not present
 Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	No Communication Observed
speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Conclusion of Matter

For Court of Appeal, all judges will be evaluated as one unit for the conclusion.

102. **The judge/judicial officer(s) effectively and concisely explained how and why decisions were arrived at.**

Mark only one oval.

1	2	3	4		
Strongly Disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree

103. **The judge/judicial officer(s) asked whether the parties understood the decision of the court.**

Mark only one oval.

Yes
 No

104. **The judge/judicial officer(s) effectively described what the parties must do to comply with the court's decisions/orders/sentences.**

Mark only one oval.

1	2	3	4		
Strongly Disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree

105. In relation to Party A, the judge/judicial officer:

Party here meaning the party as a group inclusive of all representing members.
 Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A - One party not present
spoke more politely to Party A than Party B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
made eye contact more often with Party A than B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displayed more receptive body language towards Party A than Party B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
listened more attentively to Party A than to Party B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

106.

In relation to Party B, the judge/judicial officer:

Party here meaning the party as a group inclusive of all representing members.
 Mark only one oval per row.

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A - One party not present
spoke more politely to Party B than Party A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
made eye contact more often with Party B than A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
displayed more receptive body language towards Party B than Party A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
listened more attentively to Party B than to Party A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Witnesses**Witness(es) Party A**

107.

Party A had witnesses.

Mark only one oval.

- Yes
 No

108.

Witnesses for Party A were present.

Mark only one oval.

- Yes
 No

109. **Witness(es) for Party A had proceedings explained to them in non-legal language at the start of their testimony.**

Mark only one oval.

- Yes
- No

110. **From the witness stand, witness(es) for Party A were able to:**

Mark only one oval per row.

	Yes	No	N/A
clearly hear the Judge/Judicial Officer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see the Judge/Judicial Officer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly hear Attorney A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see Attorney A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly hear Attorney B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see Attorney B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

111. **The judge/judicial officer demonstrated respect toward Witness(es) for Party A by:**

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowing the witness to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

112. **Attorney for Party A demonstrated respect toward Witness(es) for Party A by:**

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed witnesses to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

113. Attorney for Party B demonstrated respect toward Witness(es) for Party A by:

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed witnesses to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Witness(es) Party B

114.

Party B had witnesses.

Mark only one oval.

- Yes
- No

115.

Witnesses for Party B were present.

Mark only one oval.

- Yes
- No

116.

Witness(es) for Party B had proceedings explained to them in non-legal language at the start of their testimony.

Mark only one oval.

- Yes
- No

117.

From the witness stand, witness(es) for Party B were able to:

Mark only one oval per row.

	Yes	No	N/A
clearly hear the Judge/Judicial Officer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see the Judge/Judicial Officer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly hear Attorney A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see Attorney A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly hear Attorney B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly see Attorney B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

118. The judge/judicial officer demonstrated respect toward Witness(es) for Party B by:

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed witnesses to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

119.

Attorney for Party A demonstrated respect toward Witness(es) for Party B by:

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed witnesses to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

120.

Attorney for Party B demonstrated respect toward Witness(es) for Party B by:

Mark only one oval per row.

	Never	Rarely	Sometimes	Often	Always	N/A
Speaking in an even, polite tone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making eye contact	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying open and receptive body posture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being attentive to the witness (i.e. active listening)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allowed witnesses to finish speaking without interruption	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Court of Appeal - Judge B

121.

What is the gender of Judge B?

Mark only one oval.

- Male
- Female

122. To which racial or ethnic group does Judge B belong?

Mark only one oval.

- African
- Indian
- Chinese
- Syrian/Lebanese
- Caucasian
- French Creole
- Mixed
- Other: _____

123. Judge/Judicial Officer B spoke at least once during the matter.

Mark only one oval.

- Yes
- No

124. Judge B explained the purpose of the court appearance.

Mark only one oval.

- Yes
- No, this was done by another Judge/Judicial Officer
- No, this was not done at all.

125. Judge B provided an overview of what might happen during the court appearance.

Mark only one oval.

- Yes
- No, this was done by another Judge/Judicial Officer
- No, this was not done at all.

126. This question measures Judge B's interaction with court users.

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge B made eye contact with court users when speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B spoke in an even, polite tone to all court users.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B displayed open and receptive body posture.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

127. **Judge/Judicial Officer B made eye contact with Courtroom Staff when speaking to them:**

Mark only one oval.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- N/A - No Communication Observed

128.

Judge B allowed his/her fellow Judges/Judicial Officers to finish speaking without interruption.

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

129.

This question measures Judge B's interaction with attorneys.

Select N/A if there were no attorneys present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge B actively listened to attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B invited attorneys to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B asked probing questions of attorneys.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B allowed attorneys to ask questions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B allowed attorneys to finish speaking without interruption.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

130.

This question measures Judge B's interaction with self-represented parties.

Select N/A if there were no self-represented individuals present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge B actively listened to the self-represented individual.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B invited the self-represented individual to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B asked probing questions of the self-represented individual.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge B allowed the self-represented individual to ask questions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Never Rarely Sometimes Frequently Always N/A

Judge B allowed the self-represented individual to finish speaking without interruption.

Court of Appeal - Judge C

131.

What is the gender of Judge C?

Mark only one oval.

- Male
 Female

132.

To which racial or ethnic group does Judge C belong?

Mark only one oval.

- African
 Indian
 Chinese
 Syrian/Lebanese
 Caucasian
 French Creole
 Mixed
 Other: _____

133.

Judge C spoke at least once during the matter.

Mark only one oval.

- Yes
 No

134.

Judge C explained the purpose of the court appearance

Mark only one oval.

- Yes
 No, this was done by another Judge/Judicial Officer
 No, this was not done at all.

135.

Judge C provided an overview of what might happen during the court appearance.

Mark only one oval.

- Yes
 No, this was done by another Judge/Judicial Officer

No, this was not done at all.

136. **This question measures Judge's interaction with court users.**

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge C made eye contact with court users when speaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C spoke in an even, polite tone to all court users.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C displayed open and receptive body posture.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

137. **Judge/Judicial Officer C made eye contact with Courtroom Staff when speaking to them:**

Mark only one oval.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- N/A - No Communication Observed

138. **Judge C allowed his/her fellow Judicial Officers to finish speaking without interruption.**

Mark only one oval.

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Always

139. **This question measures Judge C's interaction with attorneys.**

Select N/A if there were no attorneys present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge C actively listened to attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C invited attorneys to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C asked probing questions of attorneys.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C allowed attorneys to ask questions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C allowed attorneys to finish speaking without interruption.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

140. **This question measures Judge C's interaction with self-represented parties.**

Select N/A if there were no self-represented individuals present

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently	Always	N/A
Judge C actively listened to the self-represented individual.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C invited the self-represented individual to ask questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C asked probing questions of the self-represented individual.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C allowed the self-represented individual to ask questions for clarity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Judge C allowed the self-represented individual to finish speaking without interruption.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional Comments

141. **Additional Comments on Observation:**

